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October 23, 2007

Mr. Alan Shema
Weston, Inc.
29300 Aurora Road
Solon, Ohio 44139

Dear Mr. Shema:

My name is Steve Lander and I am one of the VPs for Levin Consulting. Levin Consulting has been a tenant at the Mercantile Exchange Building at 23550 Commerce Park Road since September 1998. At the end of this month we will be vacating the premises, but I did not want to leave without writing you a note to let you know about two great people who work for you at Weston. I realize that there are many other fine people at Weston who help make your organization so successful, but in this case I would like to single out Connie Knotts and Keith Beccia for their outstanding service to Levin Consulting during our tenancy.

Connie and Keith make a great team and they are a pleasure to work with. Whether it was a call in to them to report no heat, no AC or lighting issues in the parking lot during winter months, or any other issues that came up during our tenancy, Connie and Keith were right there to address our concerns in a timely and professional manner. They were always so friendly, accessible and professional in all matters with which we dealt.

Looking back, I probably should have sent a note like this much sooner. But better late than never. At Levin Consulting we are known as leaders in our field for the high level of services that we provide to our clients. Obviously Weston encourages its employees to provide that same type of quality service to its tenants. Outstanding service is always appreciated and deserves to be recognized.

Thanks once again to you, Connie, Keith and the entire Weston organization.

Sincerely,

A handwritten signature in black ink, appearing to read 'Steve Lander', written over a white background.

Steve Lander

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